

# Library Director's Report

## June 25, 2020

### Program Attendance & Number of Programs Offered

	Children	Adults	Total Attendance	Children	Adults	Total Offered
<b>May 2020</b>	<b>244</b>	<b>283</b>	<b>527</b>	<b>17</b>	<b>37</b>	<b>54</b>
April 2020	148	294	442	12	24	36
March 2020	501	386	887	33	33	66
May 2019	1,280	481	1,761	66	54	120

### New Patrons

<b>May 2020</b>	<b>44</b>
April 2020	51
March 2020	69
May 2019	94

### Door Count

	Main	Bus	Total
<b>May 2020</b>	<b>0</b>	<b>0</b>	<b>0</b>
April 2020	0	0	0
March 2020	10,142	758	10,900
May 2019	19,776	1,299	21,075

### Adult Volunteer Hours

<b>May 2020</b>	<b>70.0</b>
April 2020	30.0
March 2020	378.0
May 2019	798.5

### Interlibrary Loan (ILL)

	Requested/Received/Shipped
<b>May 2020</b>	<b>9 / 31 / 0</b>
April 2020	0 / 0 / 0
March 2020	77 / 57 / 1
May 2019	118 / 108 / 3

### Teen Volunteer Hours

<b>May 2020</b>	<b>0</b>
April 2020	0
March 2020	111
May 2019	205

### OverDrive

	New Patrons
<b>May 2020</b>	<b>68</b>
April 2020	104
March 2020	120
May 2019	47

### Circulation Transactions

	Main	Bus	OverDrive	Total
<b>May 2020</b>	<b>2,767</b>	<b>18</b>	<b>6,790</b>	<b>9,575</b>
April 2020	28	21	6,305	6,354
March 2020	15,964	1,731	5,267	22,962
May 2019	25,993	2,154	2,744	30,891

### Meeting Room Reservations

<b>May 2020</b>	<b>0</b>
April 2020	0
March 2020	18
May 2019	14

### Circulation Snapshot (as of June 8, 2020)

Material Type	# of Items	% of Total Holdings	# items currently checked out	% checked-out of total material type	% of total checked out
<b>Adult AV</b>	6,332	12.0	759	12.0	8.2
<b>Adult Fiction</b>	10,654	20.2	1,331	12.5	14.3
<b>Adult Non-Fiction</b>	7,528	14.3	776	10.3	8.3
<b>Juvenile</b>	20,957	39.8	4,709	22.5	50.7
<b>Other</b>	7,170	13.6	1,720	24.0	18.5
<b>Total</b>	52,641		9,295	17.7	

## **Pandemic News**

- Since curbside service launched on May 26, we have circulated 17,501 items and supplied approximately 20 print jobs. We modified the curbside hours on June 8th to a more sustainable 11am-3pm almost daily schedule (except for Wednesdays and Sundays).
- Now that patrons are able to pay fees online with PayPal, we have received \$150 from 12 patrons.
- The online 2020 Summer Reading Program is going well. Patrons have logged 79,386 reading minutes with the total goal of 100,000 for June and July, so it is likely that the Friends of the Library will donate \$1,000 to local food banks. Online programs are going well, especially the Thursday paid performers: Tiny Tails to You (154), Storyteller Kim Lehman (52), and Matt Sandbank's Puppet Show (136). Raj continues to supervise capstone student Corrie who leads the Creativity Corner on Tuesday afternoons.

## **Outreach News from Karen Ballinger**

- The bookmobile has been visiting select stops for four weeks with curbside reserve pick up service. All transactions take place outside the bookmobile, with patrons picking up reserved materials and returning materials to carts outside the bookmobile. Only staff are allowed on the bookmobile.
- So far, reception has been positive as patrons seem glad to see the bookmobile back in service and have access to library materials. Reservations for reserved materials are going up as patrons realize the bookmobile is back in service. We've had a few comments similar to, "Good to see you again! Glad you're back!" There are certainly some bookmobile patrons who do not visit the main library, and others are glad to have services in their neighborhoods.
- We have also visited two independent living facilities (Lake Travis Independent Living and Belmont Village) with carts of materials outside the facilities. We delivered bags of materials outside Brookdale Lohmans Crossing assisted living facility for specific patrons. Staff has also made contactless deliveries to existing homebound delivery patrons, picking up and dropping off materials outside patrons' doors. Patrons seem glad to have access to library materials again.
- Karen delivered 5 bags of food to homebound delivery and RV park elderly library patrons through the partnership with Lake Travis Senior Services. Our library patrons were very appreciative of the food. Karen continues to promote the library at the LTSS webinars.
- Sharon Temple and Karen continue to offer virtual story times every week, similar to Sharon Temple's weekly story times at the Sweetwater Clubhouse. Karen is also hosting two virtual story times for LTISD Summer School students. Sarah and Karen continue to host a weekly origami class in support of the library's summer reading program, with participants from all over the country. Karen continues to support circulation and processing efforts at the library.

## **Other News**

- Rachel launched a new Recommended Reads service earlier this month and has already helped 14 patrons!
- We have submitted documentation to comply with Texas House Bill 3834 related to cybersecurity training. Thank you, board!
- TSLAC reported that our 2019 Annual Report has no issues and the library has met all pertinent criteria, so we should expect to receive our formal accreditation letter

this fall. For budget and planning purposes, an estimate of the library's 2020 maintenance of effort is \$752,251. This is the three-year average of local operating expenditures as reported in question 4.2 on the Annual Report. The library's population assignment is 33,642.

- I will begin serving as the President of the Lakeway/Lake Travis Rotary Club on July 1st.
- ABC is scheduled to maintain our HVAC system on July 7th.
- The next Library District Discussion Group is scheduled on Friday, August 21st and is expected to take place virtually.
- The LTCL website had 7,062 unique visitors and 20,740 visits in the month of May.
- LTCL currently has 13,567 active cardholder accounts.

### **Positive News**

- Patron Jay emailed: "I just want to thank you for all the resources and content that the library has brought to my family. We certainly miss trips to the library and seeing the always kind staff as part of our routine. However, with the resources you have emailed out, and using the Central Texas Digital Consortium (through Overdrive, I'm not a Libby man and no one can make me one!), we've adjusted well and it's been, dare I say, a rewarding time for my family."
- Lakeway Communications Director Jarrod Wise emailed on June 5: "Thanks for offering these programs. It's good for the residents to know of activities happening in the community they can participate in safely, so the reading program is great. Keep up the great work!"
- From the Smith family on June 6: "Thank you for all you & your team are doing to get the library back up & running! We are so grateful. You all do such a great job of getting incredibly educational books on the shelves---I have learned so much from your inclusive repertoire. We would love to make a monetary donation (just a small one!)---could we request that it specifically be applied to enabling you to get even more books on racism & racial issues?? We are just so grateful for the resources you provide our community. When I got on Amazon to get more books for our family I thought why not 10x it by providing them to the Lake Travis Library instead?!"
- From Kathy on June 7: "We are so grateful that you guys are open! Thank You for keeping my children's minds occupied this long summer!"
- From Myles on June 8: "We have watched a lot of Zoom/Facebook presentations as we try to stay entertained and engaged during this time. The Tiny Tails presentation was very engaging and informative. It kept all my kids' attention (7 and 2 year old twins). I really loved the question and answer sessions and polls. Very interactive. Please pass along our thanks for such a well planned and well executed presentation. Thanks for all you are all doing to help us to continue to enjoy our library, even if from afar. :) "
- From Joan Buzzard on June 22: "May I add my great BIG thank you for the curbside service. I was getting tired of reading on my iPad. My two, soon to be three, trips to the current system have been handled promptly and efficiently! Hats off to all the LTCL staff for devising such a great system."