

# Library Director's Report

## April 22, 2021

### Program Attendance & Number of Programs Offered

	Children	Adults	Total Attendance	Children	Adults	Total Offered
<b>March 2021</b>	<b>719</b>	<b>516</b>	<b>1,235</b>	<b>20</b>	<b>31</b>	<b>51</b>
Feb 2021	441	149	590	18	21	39
Jan 2021	467	229	696	17	24	41
March 2020	501	386	887	33	33	66

### New Patrons

March 2021	57
Feb 2021	56
Jan 2021	66
March 2020	69

### Door Count

	Main	Bus	Total
<b>March 2021</b>	<b>0</b>	<b>376</b>	<b>376</b>
Feb 2021	0	249	249
Jan 2021	0	300	300
March 2020	10,142	758	10,900

### Adult Volunteer Hours

<b>March 2021</b>	<b>103</b>
Feb 2021	68
Jan 2021	41
March 2020	378

### Interlibrary Loan (ILL)

	Requested/Received/Shipped
<b>March 2021</b>	<b>89 / 108 / 4</b>
Feb 2021	57 / 73 / 4
Jan 2021	70 / 80 / 2
March 2020	77 / 57 / 1

### Teen Volunteer Hours

<b>March 2021</b>	<b>0</b>
Feb 2021	0
Jan 2021	0
March 2020	111

### OverDrive

OverDrive	New Patrons
<b>March 2021</b>	<b>48</b>
Feb 2021	57
Jan 2021	60
March 2020	120

### Circulation Transactions

	Main	Bus	OverDrive	Total
<b>March 2021</b>	<b>11,669</b>	<b>2,353</b>	<b>6,381</b>	<b>20,403</b>
Feb 2021	8,791	1,903	6,088	16,872
Jan 2021	11,117	2,296	6,581	19,994
March 2020	15,964	1,731	5,267	22,962

### Meeting Room Reservations

<b>March 2021</b>	<b>0</b>
Feb 2021	0
Jan 2021	0
March 2020	18

### Outreach News from Karen B.

- There are four staff members and one volunteer making deliveries to six active homebound delivery patrons. We have fewer homebound delivery participants due to moves to assisted living facilities or less interest in reading due to physical impairments. We can advertise the homebound delivery service to a broader audience when we have enough staff and volunteers to make deliveries.
- Karen B. finished inventory of the bookmobile collection in March. There were 121 items that were not recorded in Apollo as being in the right branch because of a problem in June and July 2020 that has been resolved. Four items that were not found in either branch of the library.

- The check engine light came on in the bookmobile on April 2nd. Malone Diesel replaced two spark plugs and ignition coils. Ignition coil failures are apparently a common problem in Ford trucks. Sometimes another ignition coil fails soon after one is replaced. If that happens, Karen B. recommends replacing the remaining eight spark plugs and ignition coils, which will probably cost between \$1,500 to \$2,000. Even though there are only approximately 31,000 miles on the bookmobile, it's still 4.5 years old with a lot of engine idling time.
- Brookdale Lohmans Crossing Assisted Living facility has invited outreach staff inside their facility and the Lake Travis Independent School District Summer Squires program has also invited the bookmobile to participate in their seven week summer program. The bookmobile and outreach staff are waiting for board approval to be able to participate in these events.

## Notes

- Here is a brief legislative update from Association of Texas Library Districts Chair Mary Jo Finch:
  - **Legislative priorities:** Our Legislature is focused on ERCOT, elections, abortion, and redistricting this year. We are not seeing much legislation that will affect library districts outside the usual: lobbyist restrictions, changes to what's taxable (nothing major has been identified), and employment law changes (like what you can require on an application).
  - **Next steps for the Legislature:** The next step is that an analysis of each bill is produced that explains the purpose of the bill. This really helps us understand whether a bill is of concern or not. We are watching for those to be filed. Some bills will make it out of committee and other bills will die there. This will reduce the number we are watching. We will send a report of bills we are watching once they make it out of committee.
  - **Change of law firms:** Andrew Tatgenhorst, the lawyer who is watching legislation for us, has moved law firms to Thompson & Horton who specialize in schools and government agencies. We moved with him under the same contract. As an attorney, Andrew represents several of our library districts individually, and he has done trainings for us at our district meetings. His wife is the programs manager on our staff at Westbank, so he has familiarity with library districts.
- Please see the attached ALA Library Recovery Funding Summary for the American Rescue Plan Act of 2021.
- We received notice of eRate funding for internet service for 2021 in the amount of \$355.90.
- In the month of March, the new Kanopy streaming video service had 1,319 unique visitor sessions, 278 videos played, and 7,450 total minutes watched. Kanopy's mobile app continues to remain the most popular way to watch videos.
- A long article about our Great Decisions programs was featured in the *Austin American-Statesman* on April 10th.
- The Friends of the Library have agreed to once again sponsor our Summer Reading Program. If the community reads a certain number of minutes, they will donate \$500 to the Lake Travis Crisis Ministries and \$500 to Helping Hand Crisis Ministry of Spicewood.
- In preparation for reopening, U.S. Energy will replace light bulbs next week.

- Sharon Rogers presented a Container Gardening Learning with the Library program on March 31st that was hugely successful! She has also created hundreds of craft kits that are popular Take & Make kits.
- Repairs to the women's restroom from February's epic winter storm are scheduled for April 26th.
- At the recommendation of multiple other library districts, we have hired Heart of Texas IT to help with our website issues and redevelopment.
- Texas House Bill 3834 requires local government employees and elected officials to take annual cybersecurity training. The bill also requires the governing body of the local government to verify and report on the annual training completion by employees. Staff and board members need watch the short TML Cyber Security Awareness Training video and submit test results so we will be compliant!
- The new phone system was mostly installed on April 21st.
- The Lake Travis Community Library YouTube channel has gained in popularity over the past year with story time videos, staff sing-alongs, and recorded children's programs. Highlights include the Austin Zoo Virtual Tour which has been viewed 166 times and Librarian Karen Ballinger's story time video "Five Fuzzy Chicks by Diana Murray" which has been viewed 244 times. Videos like these offer accessibility for our library patrons with built-in features like closed captioning and language translation options.
- Reviewer in Residence Kim McGee's review of Stacey Abram's *While Justice Sleeps* is featured in the attached May 2021 LibraryReads flyer.
- Staff have started the annual evaluation process.
- I plan to take vacation days the week of July 19th.
- The LTCL website had 6,666 unique visitors and 19,158 visits in the month of March.
- LTCL currently has 13,244 active cardholder accounts.

### **Patron Comments**

- From a family on March 26 to Sarah about Take & Make crafts: Thank you for the St Patty's Day crafts Elsa really enjoyed making it, and everything you do for the kids as a whole we wouldn't be able to make it through this without you.
- From Martin: I wanted to say thank you for what you and your staff have done over the last year. It has been impressive and appreciated!
- From Carrie: I could sing your praises endlessly! The hot spot is quite an amazing addition to our neighborhood that I hope provides a tiny bit of equity and assistance for people. It also feels like we are "seen" out here when something like that has been considered and provided.
- From Trudy about the Container Gardening Program: Thank you and Sharon for the program. Her garden is beautiful! This list is super! I was trying to write info and watch at the same time! All your efforts to keep us involved are greatly appreciated!
- From Bonnie in response to Recommended Reads suggestions from Sarah: Well, I have to say that you have outdone yourself. There are a lot of great recommendations that my boys haven't read. Bravo!
- From Mary Margaret about Great Decisions with University of Alaska Anchorage Professor Dr. Chad Briggs: What a fantastic speaker we had! I think he was the best we've had. Congrats on finding him!



The Women's Club of Greater Lakeway Galloping Gourmets brought homemade scones to library staff as a thank you on April 19th!



The bookmobile was featured on the Association of Bookmobile and Outreach Services Instagram page!

## Circulation Snapshot – Wednesday, April 14, 2021

Type	Holdings	% of Total	Out	Titles	Main	Main Out	Bus	Bus Out	% of Total Out
1 - 000 - 099	112	0.2	7	110	111	6	1	1	0.1
2 - 100 - 199	290	0.6	51	287	287	49	3	2	0.8
3 - 200 - 299	238	0.5	22	234	225	19	13	3	0.3
4 - 300 - 399	1431	2.8	94	1394	1400	81	31	13	1.4
5 - 400 - 499	45	0.1	2	45	45	2	0	0	0
6 - 500 - 599	177	0.3	27	177	171	24	6	3	0.4
7 - 600 - 699	1415	2.7	138	1409	1383	118	32	20	2.1
8 - 700 - 799	535	1	33	534	521	23	14	10	0.5
9 - 800 - 899	270	0.5	22	261	267	21	3	1	0.3
10 - 900 - 919	239	0.5	23	236	233	18	6	5	0.3
11 - 920 - 921	29	0.1	1	29	28	1	1	0	0
12 - 922 - 999	865	1.7	64	803	838	60	27	4	1
13 - Adult Graphic Novel	94	0.2	3	94	94	3	0	0	0
14 - Audio	1839	3.6	59	1835	1810	55	29	4	0.9
15 - Beginning Reader	1939	3.8	500	1773	1712	413	227	87	7.5
16 - Biography	718	1.4	45	699	690	42	28	3	0.7
17 - Bluebonnet	39	0.1	12	20	33	12	6	0	0.2
18 - Board Books	1105	2.1	217	1018	1020	189	85	28	3.2
19 - Caldecott	144	0.3	23	78	144	23	0	0	0.3
20 - Chapter Book	2277	4.4	532	2098	2073	460	204	72	7.9
21 - Default	0	0	0	0	0	0	0	0	0
22 - DVD	3308	6.4	287	3154	3068	219	240	68	4.3
23 - Family DVD	575	1.1	84	522	489	69	86	15	1.3
24 - Fiction	10174	19.8	1112	9815	10031	1033	143	79	16.6
25 - ILL	9	0	0	2	9	0	0	0	0
26 - J Audio	314	0.6	17	313	306	16	8	1	0.3
27 - J Biography	505	1	84	497	491	82	14	2	1.3
28 - J DVD	800	1.6	73	763	718	63	82	10	1.1
29 - J Foreign Language	22	0	1	22	21	0	1	1	0
30 - J Graphic Novel	1181	2.3	294	1055	1007	189	174	105	4.4
31 - Juvenile	3363	6.5	520	3211	3236	462	127	58	7.8
32 - Kits	200	0.4	29	194	187	23	13	6	0.4
33 - Laptop- In Library	3	0	0	1	3	0	0	0	0
34 - Large Print	691	1.3	91	687	604	70	87	21	1.4
35 - Launchpad	22	0	12	22	22	12	0	0	0.2
36 - Launchpad - In Library	0	0	0	0	0	0	0	0	0
37 - Lone Star	38	0.1	4	20	36	4	2	0	0.1
38 - Magazine	909	1.8	55	136	909	55	0	0	0.8
39 - Mobile Hotspot	46	0.1	43	1	35	32	11	11	0.6
40 - Music CD	93	0.2	1	92	91	1	2	0	0
41 - NF Audio	460	0.9	12	459	439	9	21	3	0.2
42 - NF Juvenile	2796	5.4	375	2765	2603	304	193	71	5.6
43 - Online Database	2	0	0	2	2	0	0	0	0
44 - Oversize	14	0	1	14	14	1	0	0	0
45 - Picture Books	8023	15.6	1356	7761	7448	1188	575	168	20.2
46 - Professional	0	0	0	0	0	0	0	0	0
47 - Reference	37	0.1	0	8	37	0	0	0	0
48 - Scouts	132	0.3	5	131	132	5	0	0	0.1

49 - Spanish - Adult	144	0.3	11	133	100	3	44	8	0.2
50 - Spanish - Children	582	1.1	58	569	450	28	132	30	0.9
51 - Story Time	0	0	0	0	0	0	0	0	0
52 - TV	1377	2.7	128	1347	1295	102	82	26	1.9
53 - YA	1588	3.1	169	1550	1556	154	32	15	2.5
54 - YA Audio	53	0.1	2	53	53	2	0	0	0
55 - YA Graphic Novel	245	0.5	8	245	228	8	17	0	0.1
Total	51507		6707	48619	48705	5753	2802	954	