# Library Director's Report June 24, 2021

**Program Attendance & Number of Programs Offered** 

|            | Children | Adults | <b>Total Attendance</b> | Children | Adults | Total Offered |
|------------|----------|--------|-------------------------|----------|--------|---------------|
| May 2021   | 348      | 157    | 505                     | 16       | 22     | 38            |
| April 2021 | 425      | 302    | 727                     | 18       | 25     | 43            |
| March 2021 | 719      | 516    | 1,235                   | 20       | 31     | 51            |
| May 2020   | 244      | 283    | 527                     | 17       | 37     | 54            |
| May 2019   | 1,280    | 481    | 1,761                   | 66       | 54     | 120           |

#### **New Patrons**

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|------------------|----|
| May 2021         | 97 |
| April 2021       | 85 |
| March 2021       | 57 |
| May 2020         | 44 |
| May 2019         | 94 |

#### **Adult Volunteer Hours**

| May 2021   | 165.0 |
|------------|-------|
| April 2021 | 85.0  |
| March 2021 | 103.0 |
| May 2020   | 70.0  |
| May 2019   | 798.5 |

### **Teen Volunteer Hours**

| May 2021   | 0   |
|------------|-----|
| April 2021 | 0   |
| March 2021 | 0   |
| May 2020   | 0   |
| May 2019   | 205 |

## **Circulation Transactions**

**Meeting Room Reservations** 

|            | Main   | Bus   | OverDrive | Total  |
|------------|--------|-------|-----------|--------|
| May 2021   | 16,622 | 2,639 | 6,526     | 25,787 |
| April 2021 | 11,636 | 2,781 | 5,913     | 20,330 |
| March 2021 | 11,669 | 2,353 | 6,381     | 20,403 |
| May 2020   | 2,767  | 18    | 6,790     | 9,575  |
| May 2019   | 25,993 | 2,154 | 2,744     | 30,891 |
|            |        |       |           |        |

## **Door Count**

|            | Main   | Bus   | Total  |  |
|------------|--------|-------|--------|--|
| May 2021   | 6,352  | 442   | 6,774  |  |
| April 2021 | 0      | 416   | 416    |  |
| March 2021 | 0      | 376   | 376    |  |
| May 2020   | 0      | 0     | 0      |  |
| May 2019   | 19,776 | 1,299 | 21,075 |  |

### **Interlibrary Loan (ILL)**

|            | Requested/Received/Shipped |
|------------|----------------------------|
| May 2021   | 99 / 94 / 4                |
| April 2021 | 80 / 98 / 3                |
| March 2021 | 89 / 108 / 4               |
| May 2020   | 9 / 31 / 0                 |
| May 2019   | 118 / 108 / 3              |

| OverDrive  | <b>New Patrons</b> |  |  |  |  |
|------------|--------------------|--|--|--|--|
| May 2021   | 48                 |  |  |  |  |
| April 2021 | 44                 |  |  |  |  |
| March 2021 | 48                 |  |  |  |  |
| May 2020   | 68                 |  |  |  |  |
| May 2019   | 47                 |  |  |  |  |

| May 2021   | 0  |
|------------|----|
| April 2021 | 0  |
| March 2021 | 0  |
| May 2020   | 0  |
| May 2019   | 14 |

## Outreach News from Karen B.

- Families are browsing inside the bookmobile, one group at a time, and enjoying picking out their own books and leaving with an armful of materials.
- The bookmobile generator is being used more often since patrons are inside the bookmobile. From March 2019 to March 2020 in the year before the pandemic, we put 1,000 hours on the generator. From March 2020 to March 2021 during reserve

- pick up outside the bookmobile, we put 110 hours on generator, which in non-pandemic times is one month of generator usage.
- Since families are now browsing on the bookmobile, volunteer Frances Pastuszenski has started helping again with refreshing the collection on the bookmobile. She chooses new books from each section of the library to be placed on limited bookmobile shelves.
- Raj, volunteer Grahame Jones, and Karen B. have been visiting LTISD Summer Squires at Bee Cave Elementary School every Tuesday morning, reading stories outside the bookmobile and checking out books from carts outside. The students remember Ms. Raj's stories from a couple years ago and seem to enjoy picking books.
- Raj read stories to students at Emmaus ECEP Summer Camp on Thursday for three weeks in June. They enjoyed seeing her and she enjoyed trying to recognize students and marveling at how much they've grown!
- Karen B. visited Bee Loved Summer Camp on June 16th with two more visits planned in the summer. She also visited LTISD Summer School at the Rough Hollow Elementary School campus, reading stories to six classes and checking out books from carts.
- The bookmobile will participate in the Lakeway Fourth of July parade with stovepipe hat decorations as our thematic symbol of freedom. The community is encouraged to contribute a decorated hat that we will put on the bookmobile for the parade! We are also recruiting teen volunteers, with Beth's help, to decorate the bookmobile the night before.

## **Reopening Notes**

- We increased our operating hours by 50% on Monday, June 14th and are open from 10am-4pm on Monday, Tuesday, Thursday, Friday, and Saturday and from 4pm-7pm on Wednesday evenings. We plan to add six additional hours on Wednesdays starting July 7th and open from 10am-7pm on Wednesdays.
- Danielle, Mariah, and I met with Friends representatives on June 22nd to discuss resuming book sales and taking donations. We are exploring the idea of permanently turning the teen room into a Friends Bookstore.
- We hope to hire a new part-time Circulation Clerk as we work to expand operating hours in the next few months.
- Volunteer Coordinators Mariah Froehlich and Beth Yoder are recruiting more volunteers for shelving and shifts throughout the day as our circulation numbers rise and we need more help.
- We are gradually adding back seating and tables in the adult library.
- We have removed the recommended 30 minute limit from library signs and the website.
- We continue to receive inquiries about using the meeting room for library programs and outside meetings. For now, we are not allowing the meeting room because Austin-Travis County is currently in Stage 2 of COVID-19 risk-based guidelines. Under Stage 2, Austin Public Health says that it is okay for fully vaccinated people to unmask while indoors or outdoors while attending private gatherings with others. Residents at higher risk for the coronavirus should avoid gatherings of more than 10 people. People at lower risk for severe illness are asked to avoid gatherings of more than 25 people.

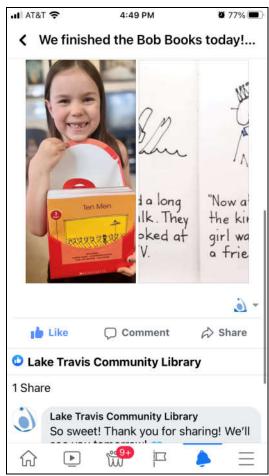
## Notes Notes

- TSLAC completed an analysis of our 2020 Annual Report. They informed us that the report has no accreditation issues, and the library has met all pertinent criteria. For budget and planning purposes, an estimate of the library's 2021 maintenance of effort (MOE) is \$826,902.67. This is the simple three-year average of local operating expenditures as reported on the Annual Report. The assigned population for the library is 34,643.
- The Tails and Tales virtual Summer Reading Program is moving along with great success! With the first three shows bringing in between 80-100 viewers, we are consistent with last year's numbers in terms of engagement and viewership, plus lots of grateful feedback (and adorable photos) from our patrons!
- Please see the attached legislative update from Mary Jo Finch.
- Please see the attached TexShare Value Report from TSLAC.
- I continue to serve TLA as the Councilor for District 3. At the meeting on April 30th, I was the one randomly chosen councilor selected to serve on the Budget Committee for 2021-2022! I will attend the all day zoom budget meeting on June 28th.
- Kanopy continues to do well. In May we had 1,273 visits, 288 plays and 8,653 minutes watched. So far, 184 library users have created Kanopy accounts. It was announced earlier this month that OverDrive has purchased Kanopy, so there will be changes coming to our new streaming service.
- We continue to work with Heart of Texas IT on our website theme migration and the new site is scheduled to go live on June 29th.
- We had remaining funds from our TSLAC CARES Act and purchased two new laptops.
- I completed a Public Records Request from SmartProcure on June 8th.
- My term as the President of the Rotary Club of Lakeway/Lake Travis will conclude on June 30, 2021. I will then serve for one year as Past President.
- Hooray! We have all completed necessary cybersecurity training and now comply with Texas House Bill 3834 requirements for the year.
- I plan to take vacation days on July 5, July 19-23, and August 12-17.
- The LTCL website had 6,316 unique visitors and 17,039 visits in the month of May.
- LTCL currently has 13,295 active cardholder accounts.

# **Patron Comments**

- On June 9, the Warren Family said they were so grateful for our Recommended Reads service during Covid quarantine. They said that our service helped them find a ton of new series that they LOVE! It was so kind of them to mention it!
- After Dinosaur George's program on June 10, Holly said: We could not believe our 4 year old stayed the whole Zoom call and was engaged the entire duration! Cartoons don't even hold his attention that long! We are loving these weekly summer programs! He feels special signing into his weekly "meetings." Thanks for putting these on! We're already signed up for next week!





The above was shared on social media on June 10.



From Holly after Singing Zoologist Lucas Miller's performance on June 17: Thanks again for another great weekly program! Here's Julian completely engaged again yesterday. He loves his weekly Zoom meeting. I think he feels just like Mom and Dad taking meetings for work.

| 2.000.098   | Circulation Snapshot – June 21, 2021 |          |       |       |        |       |      |      |         |     |
|---|--------------------------------------|----------|-------|-------|--------|-------|------|------|---------|-----|
| Type  |                                      |          | 0/ of |       |        |       | Main |      |         |     |
| 1 DebaubUnassigned  | Туре                                 | Holdings |       | Out   | Titles | Main  |      | Bus  | Bus Out |     |
| 1-100-199   |                                      | 0        | 0     | 0     | 0      | 0     | 0    | 0    | 0       | 0   |
| 4. 200 - 209   239   0.5   22   235   230   17   9   5   0.2  | 2 - 000 - 099                        | 116      | 0.2   | 8     | 114    | 115   | 8    | 1    | 0       | 0.1 |
| S-300-399   | 3 - 100 - 199                        | 290      | 0.6   | 63    | 288    | 286   | 60   | 4    | 3       | 0.6 |
| S-400-489   | 4 - 200 - 299                        | 239      | 0.5   | 22    | 235    | 230   | 17   | 9    | 5       | 0.2 |
| 1-800-899   | 5 - 300 - 399                        | 1433     | 2.8   | 136   | 1403   | 1397  | 117  | 36   | 19      | 1.3 |
| B-600-699   | 6 - 400 - 499                        | 45       | 0.1   | 4     | 45     | 43    | 4    | 2    | 0       | 0   |
| S-700-789   S33   | 7 - 500 - 599                        | 182      | 0.3   | 28    | 182    | 176   | 24   | 6    | 4       | 0.3 |
| 10 - 800 - 899   269   0.5   17   262   286   16   3   1   0.2  | 8 - 600 - 699                        | 1422     | 2.7   | 232   | 1418   | 1396  | 221  | 26   | 11      | 2.2 |
| 11-900-919  | 9 - 700 - 799                        | 533      | 1     | 44    | 532    | 523   | 40   | 10   | 4       | 0.4 |
| 12-920-921   29   | 10 - 800 - 899                       | 269      |       | 17    | 262    |       |      |      |         | 0.2 |
| 13 - 922 - 999  | 11 - 900 - 919                       | 242      | 0.5   | 38    | 240    | 240   | 37   | 2    | 1       | 0.4 |
| 14 - Adult Graphic Novel   95   | 12 - 920 - 921                       | •        |       | 1     |        |       |      |      | 0       |     |
| 15 - Audio  | 13 - 922 - 999                       |          |       | 61    |        | 852   | 55   |      | 6       | 0.6 |
| 16 - Beginning Reader   | ·                                    |          |       |       |        |       |      |      | 1       | 0   |
| 17 - Biography  |                                      |          |       |       |        |       |      |      |         |     |
| 18 - Bluebonnet   | 16 - Beginning Reader                |          | 3.7   | 604   | 1771   | 1529  | 525  |      | 79      |     |
| 19 - Board Books  | <u> </u>                             |          |       |       |        |       |      |      |         | 0.5 |
| 20 - Caldecott  |                                      | 1        |       |       |        |       |      |      |         |     |
| 21 - Chapter Book   2294  |                                      | 1        |       |       |        |       |      |      |         |     |
| 22 - DVD  |                                      |          |       |       |        |       |      |      |         |     |
| 23 - Family DVD   | •                                    |          |       |       |        |       |      |      |         |     |
| 24 - Fiction  |                                      |          |       |       |        |       |      |      |         |     |
| 25 - ILL  | -                                    |          |       |       |        |       |      |      |         |     |
| 26 - J Audio  |                                      | 1        |       |       |        |       |      |      |         |     |
| 27 - J Biography  |                                      | 1        |       |       |        |       | -    | _    |         |     |
| 28 - J DVD  |                                      |          |       |       |        |       |      |      |         |     |
| 29 - J Foreign Language   |                                      |          |       |       |        |       |      |      |         |     |
| 30 - J Graphic Novel   1206   2.3   655   1081   999   517   207   138   6.1  |                                      | 1        |       |       |        |       |      |      |         |     |
| 31 - Juvenile   |                                      |          |       |       |        |       |      |      |         |     |
| 32 - Kits   | •                                    |          |       |       |        |       |      |      |         |     |
| 33 - Laptop- In Library Use   3   0   0   1   3   0   0   0   0   |                                      | 1        |       |       |        |       |      |      |         |     |
| 34 - Large Print  |                                      |          |       |       |        |       |      |      |         |     |
| 35 - Launchpad  |                                      | 1        |       |       |        |       |      |      |         |     |
| 36 - Launchpad - In Library Use   0   0   0   0   0   0   0   0   0   | ==                                   | 1        |       |       |        |       |      |      |         |     |
| 37 - Lone Star         50         0.1         25         25         48         25         2         0         0.2           38 - Magazine         1019         2         119         134         1019         119         0         0         1.1           39 - Mobile Hotspot         46         0.1         45         1         32         31         14         14         0.4           40 - Music CD         93         0.2         5         92         91         5         2         0         0           41 - NF Audio         468         0.9         13         467         446         13         22         0         0.1           42 - NF Juvenile         2833         5.4         635         2806         2622         550         211         85         5.9           43 - Online Database         2         0         0         2         2         0   | •                                    |          |       |       |        |       |      |      |         |     |
| 38 - Magazine         1019         2         119         134         1019         119         0         0         1.1           39 - Mobile Hotspot         46         0.1         45         1         32         31         14         14         0.4           40 - Music CD         93         0.2         5         92         91         5         2         0         0           41 - NF Audio         468         0.9         13         467         446         13         22         0         0.1           42 - NF Juvenile         2833         5.4         635         2806         2622         550         211         85         5.9           43 - Online Database         2         0         0         2         2         0         0         0         0           44 - Oversize         14         0         0         14         14         0  |                                      |          |       |       |        |       |      |      |         |     |
| 39 - Mobile Hotspot         46         0.1         45         1         32         31         14         14         0.4           40 - Music CD         93         0.2         5         92         91         5         2         0         0           41 - NF Audio         468         0.9         13         467         446         13         22         0         0.1           42 - NF Juvenile         2833         5.4         635         2806         2622         550         211         85         5.9           43 - Online Database         2         0         0         2         2         0         0         0         0           44 - Oversize         14         0         0         14         14         0 </td <td></td> |                                      |          |       |       |        |       |      |      |         |     |
| 40 - Music CD         93         0.2         5         92         91         5         2         0         0           41 - NF Audio         468         0.9         13         467         446         13         22         0         0.1           42 - NF Juvenile         2833         5.4         635         2806         2622         550         211         85         5.9           43 - Online Database         2         0         0         2         2         0         0         0         0           44 - Oversize         14         0         0         14         14         0  |                                      |          |       |       |        |       |      | -    |         |     |
| 41 - NF Audio         468         0.9         13         467         446         13         22         0         0.1           42 - NF Juvenile         2833         5.4         635         2806         2622         550         211         85         5.9           43 - Online Database         2         0         0         2         2         0         0         0         0           44 - Oversize         14         0         0         14         14         0   | •                                    |          |       |       |        |       |      |      |         |     |
| 42 - NF Juvenile         2833         5.4         635         2806         2622         550         211         85         5.9           43 - Online Database         2         0         0         2         2         0         0         0         0           44 - Oversize         14         0         0         14         14         0         0         0         0           45 - Picture Books         8074         15.5         1825         7815         7480         1656         594         169         17.1           46 - Professional         0  |                                      | 1        |       |       |        |       |      |      |         |     |
| 43 - Online Database         2         0         0         2         2         0         0         0           44 - Oversize         14         0         0         14         14         0         0         0         0           45 - Picture Books         8074         15.5         1825         7815         7480         1656         594         169         17.1           46 - Professional         0   |                                      |          |       |       |        |       |      |      |         |     |
| 44 - Oversize         14         0         0         14         14         0         0         0           45 - Picture Books         8074         15.5         1825         7815         7480         1656         594         169         17.1           46 - Professional         0  |                                      |          |       |       |        |       |      |      |         |     |
| 45 - Picture Books         8074         15.5         1825         7815         7480         1656         594         169         17.1           46 - Professional         0   |                                      | 1        |       |       |        |       |      |      |         |     |
| 46 - Professional         0   |                                      |          |       | _     |        |       |      |      |         |     |
| 47 - Reference         37         0.1         0         8         37         0         0         0         0           48 - Scouts         131         0.3         12         131         131         12         0         0         0.1           49 - Spanish - Adult         147         0.3         31         134         102         20         45         11         0.3           50 - Spanish - Children         582         1.1         134         569         394         70         188         64         1.3           51 - Story Time         0 <td< td=""><td></td><td>i e</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>  |                                      | i e      |       |       |        |       |      |      |         |     |
| 48 - Scouts         131         0.3         12         131         131         12         0         0         0.1           49 - Spanish - Adult         147         0.3         31         134         102         20         45         11         0.3           50 - Spanish - Children         582         1.1         134         569         394         70         188         64         1.3           51 - Story Time         0         1         0         <  |                                      |          |       |       |        |       |      |      |         |     |
| 49 - Spanish - Adult         147         0.3         31         134         102         20         45         11         0.3           50 - Spanish - Children         582         1.1         134         569         394         70         188         64         1.3           51 - Story Time         0         1         0         1         0         1         1         0  |                                      |          |       |       |        |       |      |      |         |     |
| 50 - Spanish - Children         582         1.1         134         569         394         70         188         64         1.3           51 - Story Time         0         1         0         0         1         1         2         7         1         3         1         291         1574         1560         274         40         17         2         2         54 - YA Audio         3         0         0         0         0         0         0   |                                      | •        |       |       |        |       |      |      |         |     |
| 51 - Story Time         0   |                                      |          |       |       |        |       |      |      |         |     |
| 52 - TV         1381         2.7         134         1352         1303         112         78         22         1.3           53 - YA         1600         3.1         291         1574         1560         274         40         17         2.7           54 - YA Audio         53         0.1         8         53         53         8         0         0         0.1           55 - YA Graphic Novel         246         0.5         66         246         229         61         17         5         0.6   | •                                    | 1        |       |       |        |       |      |      |         |     |
| 53 - YA     1600     3.1     291     1574     1560     274     40     17     2.7       54 - YA Audio     53     0.1     8     53     53     8     0     0     0.1       55 - YA Graphic Novel     246     0.5     66     246     229     61     17     5     0.6  | -                                    |          |       |       |        |       |      |      |         |     |
| 54 - YA Audio     53     0.1     8     53     53     8     0     0     0.1       55 - YA Graphic Novel     246     0.5     66     246     229     61     17     5     0.6   |                                      | 1        |       |       |        |       |      |      |         |     |
| 55 - YA Graphic Novel 246 0.5 66 246 229 61 17 5 0.6  |                                      | 1        |       |       |        |       |      |      |         |     |
|   |                                      |          |       |       |        |       |      |      |         | 0.6 |
|   | Total                                | 52022    |       | 10697 | 49146  | 48837 | 9575 | 3184 | 1122    |     |