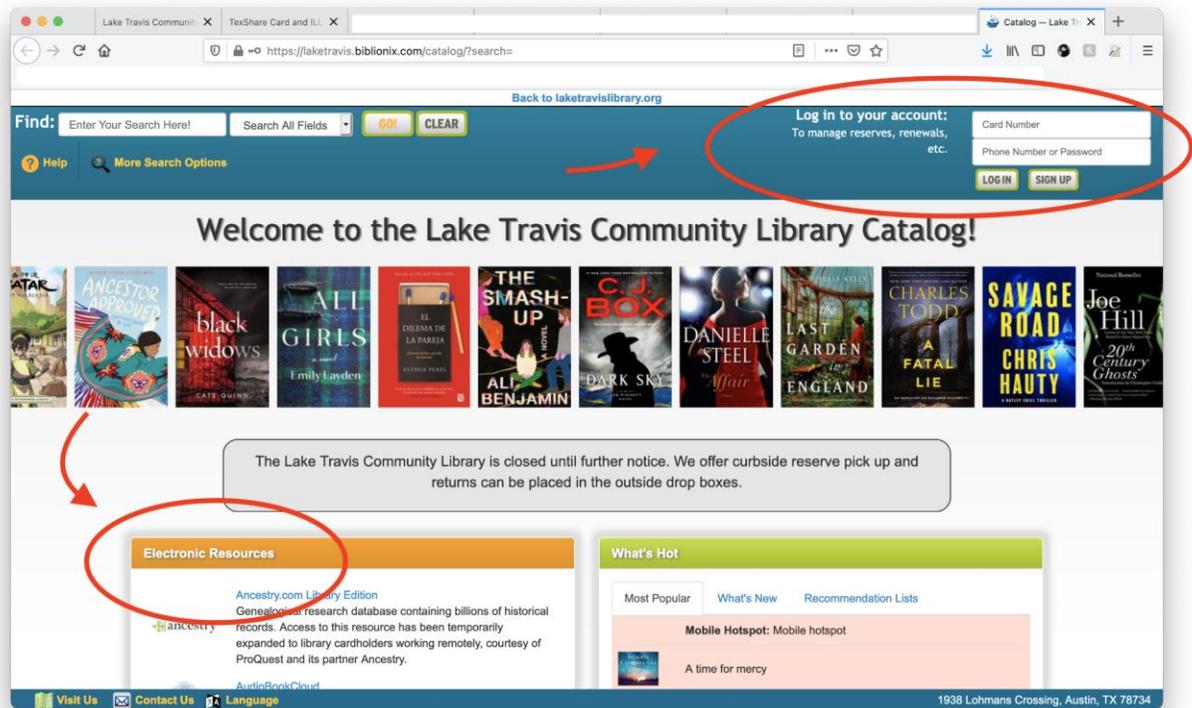


Tech Coach Corner - Interlibrary Loan
By LTCL Librarian Karen Scott

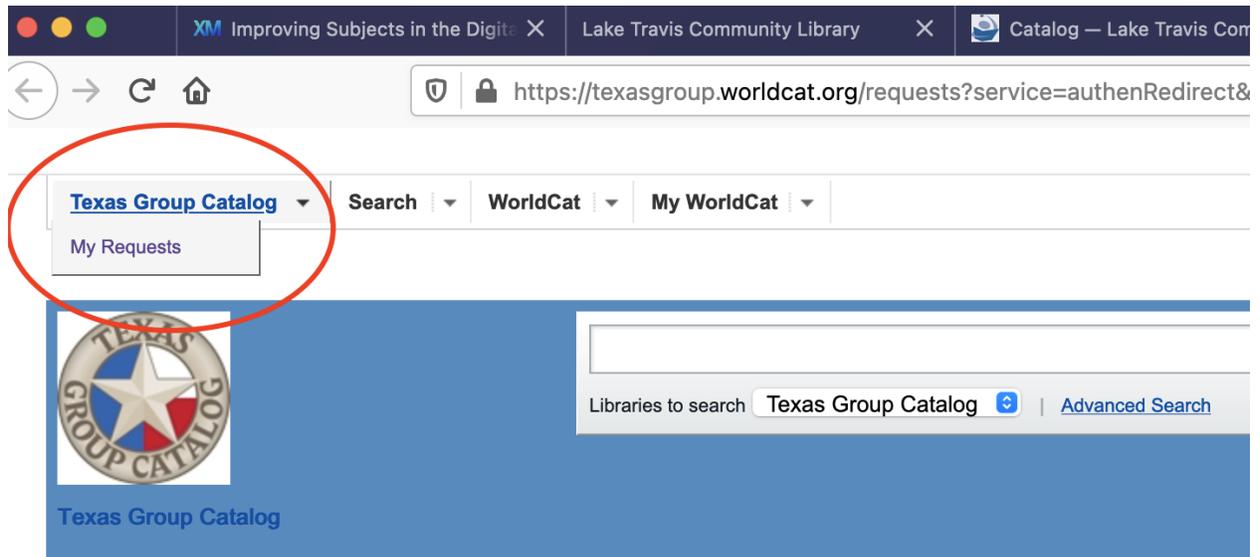
Hello from LTCL! Did you know that our library has the option of borrowing materials from other libraries in Texas and even across the country? Interlibrary Loan (ILL) is a free service that allows Lake Travis Community Library cardholders access to materials that are not available from the library's collection, up to two at a time. You can find instructions on how to place an Interlibrary Loan request on our website by visiting our resources page or clicking here: <https://laketravislibrary.org/texshare-card-and-ill/>.

After you have placed your request for a material through ILL you might want to see the status of the request to know when it will arrive, remind yourself of what you have requested, or see when your materials have been returned to the lending institution. LTCL patrons can have up to two active requests at a time, so watching for when one clears would allow you to place a new request ASAP. Requests are active until we check them in through our ILL system and ship them back to the lending library. Given our current set up of quarantining books for four days before we handle them, it might take a few days for the request to clear in our ILL system even if it cleared on your LTCL account. Once you see the status as "returned", your account is ready for a new request!

To see your active requests log in to our catalog: <https://laketravis.biblionix.com/catalog>. This will authenticate your account with the ILL System. After you log in, navigate to the electronic resources section of the webpage and click on "Texas ILL System." Once you are redirected, your active requests will be the first thing you see!



If you don't see your requests here for whatever reason, you can log into the ILL system directly by going to <https://texasgroup.worldcat.org/>. Once here, hover over the Texas Group Catalog tab, and select *my requests* from the drop down menu.



From here, select your library (Lake Travis Community Library) and log in with your same LTCL account info (card and phone number.) After logging in you should see your current requests!

**Please note that there is a separate optional login at the top right of the WorldCat page. This log in will ask you to create an account for features like reviewing and making lists of materials but will not let you access your active requests.*

If you have any questions about Interlibrary Loan please reach out to me at kscott@laketravislibrary.org!

Tech Coach Assistance

Tech Coaches are now providing remote Tech Coaching. Simply send an email to techcoach@laketravislibrary.org and one of our coaches will respond to assist you with any questions or challenges you may have.