

Lake Travis Community Library 1938 Lohmans Crossing Austin, TX 78734 (512) 263-2885 librarian@laketravislibrary.org laketravislibrary.org

# LAKE TRAVIS COMMUNITY LIBRARY JOB DESCRIPTION

JOB TITLE

Seasonal Summer Library Clerk, 30 hours per week

### JOB SUMMARY

Under the supervision of the Circulation and Collection Maintenance Manager, the Seasonal Summer Library Clerk will perform various duties as assigned in the operation of the library. She/he will provide excellent customer service to all ages by: implementing library policies and procedures at the circulation desk; assisting customers in the location and use of online and physical library resources; staffing the children's area; providing technical support; and conducting other special projects.

The position requires the ability to communicate orally and in writing, retrieve and return books to shelves, and operate a computer. The position maintains an operating knowledge of the library automation system and maintains confidentiality of library users' records.

### LIBRARY DUTIES

- A. Maintain high standard of customer service
- B. Staff the circulation desk and children's library desk
- C. Supervise volunteers
- D. Work harmoniously with library staff and volunteers
- E. Assist patrons in using online and physical library resources
- F. Support library programming for all ages
- G. Provide technical support to patrons and help to troubleshoot IT issues as they occur
- H. Conduct special projects as requested
- I. Open and close the library as needed
- J. Lift or maneuver up to 35 pounds
- K. Perform other tasks as required

## REQUIRED EDUCATION, DEGREES, CERTIFICATES AND/OR LICENSES

- A. High school diploma required
- B. Two years of experience working with the public preferred
- C. Must be computer literate with working knowledge of the Microsoft Office Suite and the Libby app
- D. Spanish language skills will be considered an asset
- E. Must be able to read, write, and communicate effectively in person and by telephone

### PERSONAL CHARACTERISTICS

- A. Adaptable
- B. Punctual
- C. Creative
- D. Works well under pressure
- E. Maintains good working relationships and a positive rapport with the community
- F. Team player
- G. Must pass a background check

### SCHEDULE

Monday 10am - 4pm Wednesday 10am - 4pm Thursday 10am - 4pm Friday 10am - 4pm Saturday 10am - 4pm

Must be able to work a flexible schedule which may include some evenings and weekends.

#### SALARY: \$16 per hour

To be considered for this position, please send a cover letter, application, and resume to librarian@laketravislibrary.org by Monday, April 8th. Applications are available at the Lake Travis Community Library and at laketravislibrary.org.

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