

Library Director's Report

December 19, 2024

Program Attendance & Number of Programs Offered

	Children	Adults	Total Attendance	Children	Adults	Total Offered
Nov 2024	686	391	1,077	23	44	67
Oct 2024	1,415	650	2,065	36	66	102
Sept 2024	739	402	1,441	26	66	92
Nov 2023	746	540	1,286	25	55	80
Nov 2019	904	668	1,592	65	54	119

New Patrons

Nov 2024	130
Oct 2024	143
Sept 2024	168
Nov 2023	107
Nov 2019	98

Door Count

	Lakeway	West	Bus	Total
Nov 2024	10,153	1,262	1,650	13,065
Oct 2024	17,214	0	2,830	20,044
Sept 2024	15,252	0	1,767	17,019
Nov 2023	13,691	0	875	14,566
Nov 2019	18,567	0	1,117	19,684

Adult Volunteer Hours

Nov 2024	359
Oct 2024	570
Sept 2024	489
Nov 2023	471
Nov 2019	778

Interlibrary Loan (ILL)

	Requested/Received/Shipped
Nov 2024	98 / 71 / 1
Oct 2024	130 / 84 / 2
Sept 2024	162 / 127 / 7
Nov 2023	103 / 113 / 1
Nov 2019	111 / 107 / 2

Teen Volunteer Hours

Nov 2024	114
Oct 2024	154
Sept 2024	142
Nov 2023	121
Nov 2019	191

Meeting Room Reservations

Nov 2024	15
Oct 2024	25
Sept 2024	22
Nov 2023	16
Nov 2019	15

Take & Make Crafts

Nov 2024	1,136
Oct 2024	1,122
Sept 2024	1,132
Nov 2023	NA
Nov 2019	0

New Libby Patrons

Nov 2024	66
Oct 2024	66
Sept 2024	62
Nov 2023	66
Nov 2019	48

Circulation Transactions

	Lakeway	West	Bus	Libby	Boundless	Kanopy Plays	Total
Nov 2024	17,006	958	1,871	7,601	50	920	28,406
Oct 2024	22,230	0	2,745	7,847	33	1,140	33,995
Sept 2024	20,955	0	2,188	7,755	0	974	31,872
Nov 2023	21,020	0	2,222	7,552	0	977	31,771
Nov 2019	28,847	0	3,063	3,907	0	0	35,817

*Please note that Lakeway was closed for one week in November and that West opened on 11/18/2024.

Outreach News

- Morgan, Sunny, and volunteers Frank and Joyce Botta attended the City of Lakeway Lights On Celebration on December 6! They saw approximately 600 people and gave away over 200 books.
- Bookmobile maintenance issues: The rear inner driver's side tire valve extender was leaking air, so all the tire valve extenders have been removed. Karen B. changed the generator oil at 4.787 hours. The rear heater thermostat is not working consistently and a replacement thermostat has been ordered from Farber.

West News

- West officially opened on November 18 in a soft launch with the hours Monday 10 a.m. – 7 p.m., and Tuesday, Wednesday, and Saturday from 10 a.m. – 4 p.m.
- Staff members Isabel, Nina, Jennifer, and Sunny, along with Danielle, Beth, Gabe, Mariah, Linden, Morgan, and Raj have begun working at West. Everyone is settling in.
- No programs are being offered at West until the new year and until we have the permit from the fire marshal to occupy the outpost.
- Kids has been the most popular section of the library. Sunny has crafts and passive programs set up for families to do.
- Acton Academy dropped by with 17 kids to check out books on December 9. They will drop by once every 3-4 weeks and will coordinate with Sunny.
- Patrons who have visited have all complimented the design of the new library.
- We have had to ask G Creek to unclog our septic pipes and fix the heating. We are currently working with them to consolidate keys to our various doors and repair the automatic door opener on the front door.
- We are offering a coffee bar at West! It is modeled off of Laura's Library. We have a Keurig machine, coffee and tea supplies, and a donation box.
- All of our furniture is in! The armchairs arrived on December 4 and are extremely cozy.
- The local DAR Lohmann's Ford Chapter has donated a flag to be displayed at the new West library. We are in discussion to see if they would also sponsor and pay for a flag pole at West.
- TFE and Namir have set up Wifi and Ricoh scanning, faxing, and copying at West, so we should be fully functional at this point.
- Morgan, Raj, and Kyle Atkins from Public Water Systems met with TCEQ on December 18 for the scheduled Comprehensive Compliance Investigation that is required every five years. We should expect their official report in the new year.

More News

- Please see the attached January 2025 calendar.
- The Pouttu family donated a large poinsettia to the library in memory of their parents, longtime library supporters Susie and Mauri.
- Our sales tax consultants, HdL, sent a holiday gift of chocolate covered almonds.
- Thrash, Carroll & Vanway Law Group sent a pecan pie holiday gift! We have regularly been partnering with the law group on education lectures for the public.
- Library Interiors of Texas sent a Harry & David holiday gift box of treats.
- Hudson Bend Middle School students volunteered at the library on November 22 for their Day of Service.

- Santa and Mrs. Claus attended the Holiday Celebration with almost 200 attendees on December 10. The bookmobile gave out hot cocoa at the party and let patrons tour the bus!
- The Friends met on December 12 and elected new officers for 2025, with Helen Kott once again serving as President.
- The next Library District Discussion Group meeting is scheduled to take place on Friday, January 31.
- All of our new staff members have completed their CPR training courses.
- We are working to schedule door repairs in Lakeway with Hull Supply Company.
- Library Interiors of Texas is investigating a fix to a broken caster on one of our meeting room tables in Lakeway.
- Morgan met with Tuscan Village Master Board Vice President Silva Lusk about landscaping boundaries.
- The Lake Travis Community Library website had 4,123 unique users and 7,115 total visits in November 2024.
- Kanopy stats for November were 4,723 visits, 920 plays, and 31,985 minutes watched.
- LTCL currently has 17,680 active cardholder accounts.
- Tech Tutorial online classes are still on the calendar every Wednesday morning. On December 12, regular Tech Tutorial patron Eileen said: These Tech sessions are great! Thank you so much for doing them. On December 17, regular Tech Tutorial patron Sa Ca wrote: I will miss tomorrow's session, but I want to thank you & your team for these sessions. I learn something new each time I can attend.
- Patron Jackson gave the West location a five-star review on December 12: I think this is a beautiful library with lots of books. And I like that they have a self checkout. And I really like the staff since they are very nice and friendly and they take their job seriously with all of the hard work they do. I highly recommend going to this library they sure are awesome for how they do stuff!
- On December 13, Bob from Helping Hand Crisis Ministry of Spicewood said: FYI, I stopped over to the new library last week and checked out a few books. I was really impressed with what you have done with the pizza parlor. It was first class - congratulations to the whole team for making it happen.

Morgan McMillian
12/18/2024



Bookmobile patrons received free winter gear at the Armadillo RV Park thanks to Outreach Librarian Karen Ballinger, Lake Travis Knit & Crochet volunteer leader Pat Zepp, and generous knitters!

Library Use										
39 - Lone Star	60	9	30	39	9	18	0	3	0	0.1
40 - Magazine	1211	107	184	1123	92	87	15	1	0	1.1
41 - Mobile Hotspot	65	63	1	36	34	3	3	26	26	0.6
42 - Music CD	56	2	56	56	2	0	0	0	0	0
43 - NF Audio	328	9	328	218	8	94	0	16	1	0.1
44 - NF Juvenile	3069	586	3000	2041	397	797	97	231	92	5.9
45 - Online Database	2	0	2	2	0	0	0	0	0	0
46 - Oversize	10	1	10	10	1	0	0	0	0	0
47 - Picture Books	8480	2358	8122	6039	1838	1596	188	845	332	23.7
48 - Professional	0	0	0	0	0	0	0	0	0	0
49 - Reference	31	0	8	31	0	0	0	0	0	0
50 - Scouts	128	4	128	127	4	1	0	0	0	0
51 - Spanish - Adult	130	11	129	58	9	37	0	35	2	0.1
52 - Spanish - Children	658	71	643	424	38	124	3	110	30	0.7
53 - Story Time	0	0	0	0	0	0	0	0	0	0
54 - TV	1300	136	1290	766	97	454	13	80	26	1.4
55 - YA	1570	164	1523	1083	142	466	20	21	2	1.6
56 - YA Audio	42	2	42	42	2	0	0	0	0	0
57 - YA Graphic Novel	384	57	383	279	49	93	7	12	1	0.6
58 - YA Nonfiction	16	3	16	15	2	1	1	0	0	0
Total	54329	9943	50957	38945	7725	12259	1031	3125	1187	